

**AMENDMENT NO.1
TO AGREEMENT FOR PROFESSIONAL SERVICES
BETWEEN THE CITY OF BURLINGAME
AND ECS IMAGING, INC**

21st **THIS AMENDMENT** ("Amendment"), made in duplicate and entered into effective day of November, 2019, amending the agreement dated January 1, 2018 ("Agreement") by and between the CITY OF BURLINGAME ("CITY") and ECS IMAGING, INC. ("ECS"). CITY AND ECS are hereinafter collectively referred to as the "Parties."

RECITALS

WHEREAS, on January 1, 2018, the City entered into the Agreement with ECS to implement an electronic content management system and assist in the scanning of records, which is attached hereto: and

WHEREAS, in the Agreement the City purchased 30 full user licenses for the laserfiche software and on January 23, 2019, the City purchased an additional 35 full user licenses; and

WHEREAS, it has been determined that City staff are in need of an additional 25 full user licenses for the laserfiche software and upgraded forms system to allow for payment and public usage; and

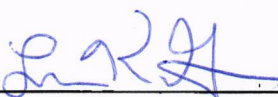
NOW THEREFORE, IT IS HEREBY AGREED AS FOLLOWS:

1. The Agreement will be amended to include a total of 90 full user licenses and upgraded professional and portal form licenses to all 90 licenses. The costs associated with this amendment are attached.

2. In all other respects, the Agreement dated January 1, 2018, shall remain in full force and effect to the extent that it is not in conflict with this Amendment.

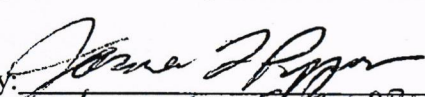
IN WITNESS WHEREOF, Consultant and City execute this Agreement.

CITY OF BURLINGAME
501 Primrose Road
Burlingame, CA 94010

By: 
Lisa Goldman
City Manager

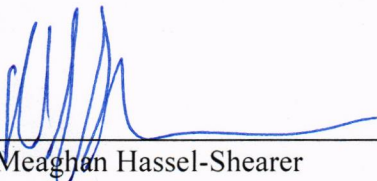
Date: 11/21/19

ECS
Name _____
Address 5905 BROCKTON AVE Ste. C
RIVERSIDE, CA 92506

By: 
Name JAMES F. NAPPAS
Title CEO/CEO

Date: 11-20-19

Attest:




Meaghan Hassel-Shearer
City Clerk

Federal Employer ID Number: _____

License Number: _____

Expiration Date: _____

Approved as to form:



Kathleen Kane
City Attorney



ECS Imaging, Inc. Phone: 951-787-8768
5905 Brockton Ave, Suite C Fax: 951-787-0831
Riverside CA, 92506 www.ecsimaging.com

Quote

Q4 2019 V1

Quote Type Avante

Quotation For

Name: Meaghan H
Company: City of Burlingame
Phone:
E-mail:

Quote Info

Date: 11 5 19
Quote Number: 11519
Valid Through: 12/
Terms: 0/2019
Account Manager: net 15
Phone: Pete H
E-mail:

Description of Product and Services

Additional Laserfiche Licenses

Software

Avante includes Workflow and Forms Essentials

SKU	Description	Unit Price	Quantity	Line Total
MNF16	Laserfiche Named Full User w/Web Access, Snapshot, and Email	\$ 600.00	25	\$ 15,000.00
MATM16	Laserfiche Standard Audit Trail	\$ 75.00	25	\$ 1,875.00
MPFRM	Laserfiche Forms Portal Add-on	\$ 7,995.00	1	\$ 7,995.00
MFRM16	Laserfiche Forms Professional	\$ 50.00	90	\$ 4,500.00
MDGSG16	Laserfiche Digital Signatures	\$ 25.00	25	\$ 625.00

Software Subtotal \$ 29,995.00

Annual Maintenance and Licensing

SKU	Description	Unit Price	Quantity	Line Total
MNF16B	Laserfiche Named Full User w/Web Access, Snapshot, & Email LSAP	\$ 120.00	25	\$ 3,000.00
MATM16B	Laserfiche Standard Audit Trail LSAP	\$ 15.00	25	\$ 375.00
MPFRMB	Laserfiche Forms Portal Add-on LSAP	\$ 1,600.00	1	\$ 1,600.00
MFRM16B	Laserfiche Forms Professional LSAP	\$ 10.00	90	\$ 900.00
MDGSG16B	Laserfiche Digital Signatures LSAP	\$ 5.00	25	\$ 125.00

Annual Maintenance Subtotal \$ 6,000.00

Hardware

SKU	Description	Unit Price	Quantity	Line Total
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Hardware Subtotal \$ -

Professional Services

SKU	Description	Rate	Quantity	Line Total
ECSCI	ECS Install, Configuration, Consulting, & Project Management Services	\$ 1,800.00	1.00	\$ 1,800.00

Professional Services Subtotal \$ 1,800.00

Special Terms

Tax Rate Software Only (Download Only) 0.000%
Software is only available via download and is not subject to CA sales tax

Subtotal \$ 37,795.00
Tax \$ -
Shipping \$ -

Total \$ 37,795.00

Billing Terms:

All Software and Annual Maintenance is billed 100% at project start. Services are billed 50% up front minimally with remaining Services as incurred.

Annual Priority Support Contract Includes

- o Maximum 4 Hour Response Time - Upgraded from 24 hours with traditional LSAP support
- o Live Hours of support are 7:30am - 5:00pm PST M-F
- o Unlimited Phone and E-mail Support
- o On-site time is calculated to the nearest half hour and minimum onsite calculation is between 2-8 hours depending on the location
- o On-site time can be used for remedial training, installing updates, and consulting, in addition to support
- o ECS may allow planned after hours support in rare circumstances. In these circumstances Priority Support will be billed at double the hourly rate.

Hardware Return Policy:

Unopened boxed hardware may be exchanged for a full cash or credit refund within 7 days - a 15% restocking fee may apply. Defective hardware will be exchanged for a replacement per the terms and conditions specified on the product warranty card.

- o Two free admissions to the ECS Annual Customer Conference along with Free Admission to Quarterly User Groups
- o Monthly E-Newsletter
- o On-site/remote support hours included as quoted. On-site within next business day as needed. Additional hours of support purchased at a discounted hourly rate. Customers not under this plan can purchase on-site hours at \$250/hour with a 1 hour minimum for remote support, and an 8 hour minimum onsite charge in addition to travel expenses.